NowRx

SURESCRIPTS WHITE COAT AWARD™ 2021

NowRx –
Pharmacy the way
it should be.

www.NowRx.com

NowRx

Overview

NowRx is a local pharmacy that offers unmatched personalized service alongside free same-day delivery of prescription and over-the-counter medications. Founded in 2015 with a vision to rebuild the retail pharmacy experience, NowRx now has 12 locations in 6 states serving over 65,000 + customers and 4,500 + physicians.

How NowRx Works

For prescribers, the process to use NowRx Pharmacy is just like using any other retail pharmacy.

1. Prescribers can write, fax, or ePrescribe to send a prescription to NowRx (we are in all EMRs).
2. Once we receive the Rx, we will call the patient to confirm delivery & collect a copay.
3. An employee from our local pharmacy will deliver the prescription in hours for FREE. Patients can set up autofill to have their prescription automatically delivered each month or manually request a refill online, through our mobile app, or by texting/calling the pharmacy.

Benefits of NowRx

Patient Benefits

- Free same day delivery
- Reduced errors & stock issues
- Automatic coupon application
- Unmatched customer service

Physician Benefits

- Free same day delivery
- Reduced errors & stock issues
- Automatic coupon application
- Unmatched customer service

HIGHLIGHTS

91
NPS rating from physician offices

97%
of staff "very likely" to use NowRx again

★★★★★
5 star rating from customers on Yelp at all locations

QuickConnect

What is it?

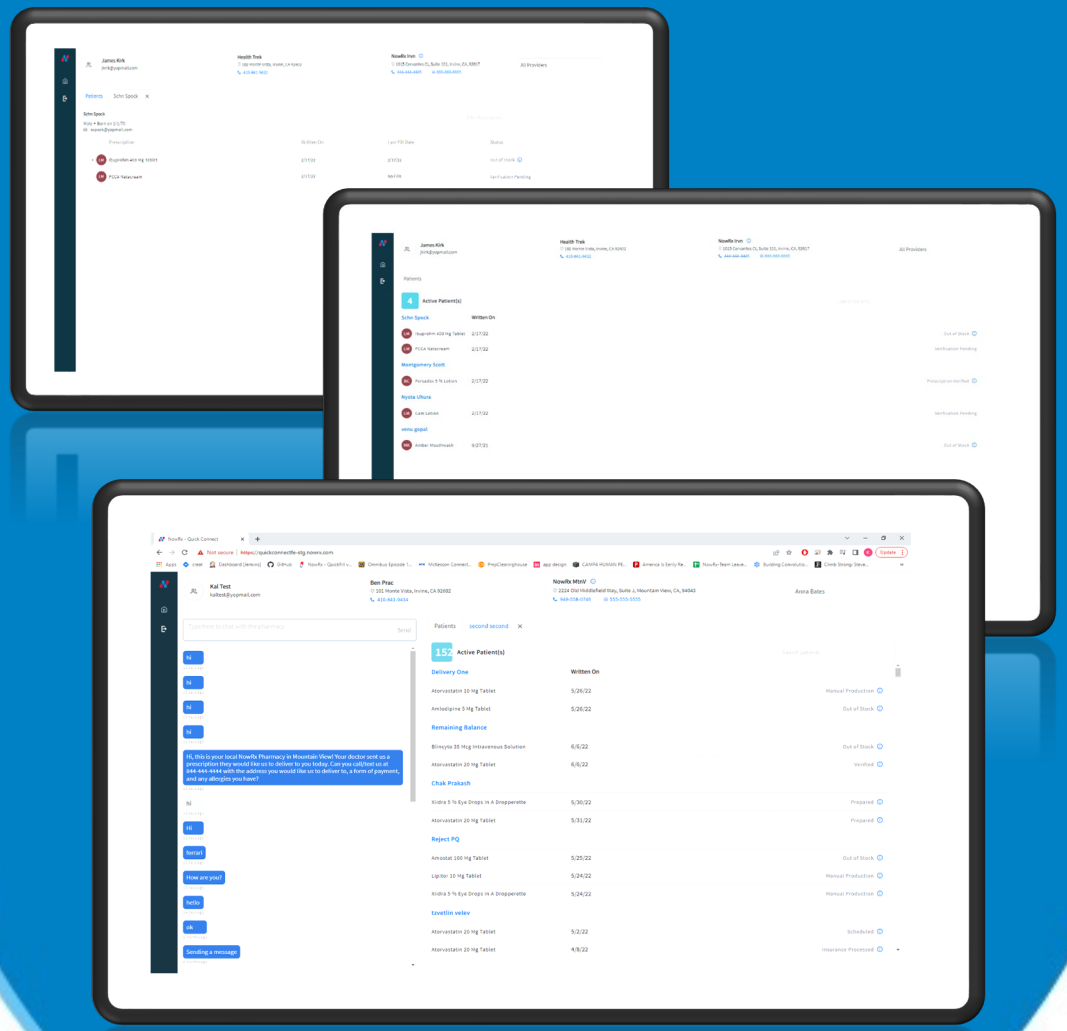
An online platform for physician offices to communicate with the pharmacy and track patient prescriptions

How does it work?

- Create an account (completely free)
- Log in online from any computer (no downloads required)
- View your patients' accounts and communicate with pharmacy staff directly whenever you need to

Benefits of QuickConnect

- Direct line of communication with NowRx pharmacy staff
- Greater transparency into pharmacy operations
- Better monitoring of patient prescriptions and medication adherence

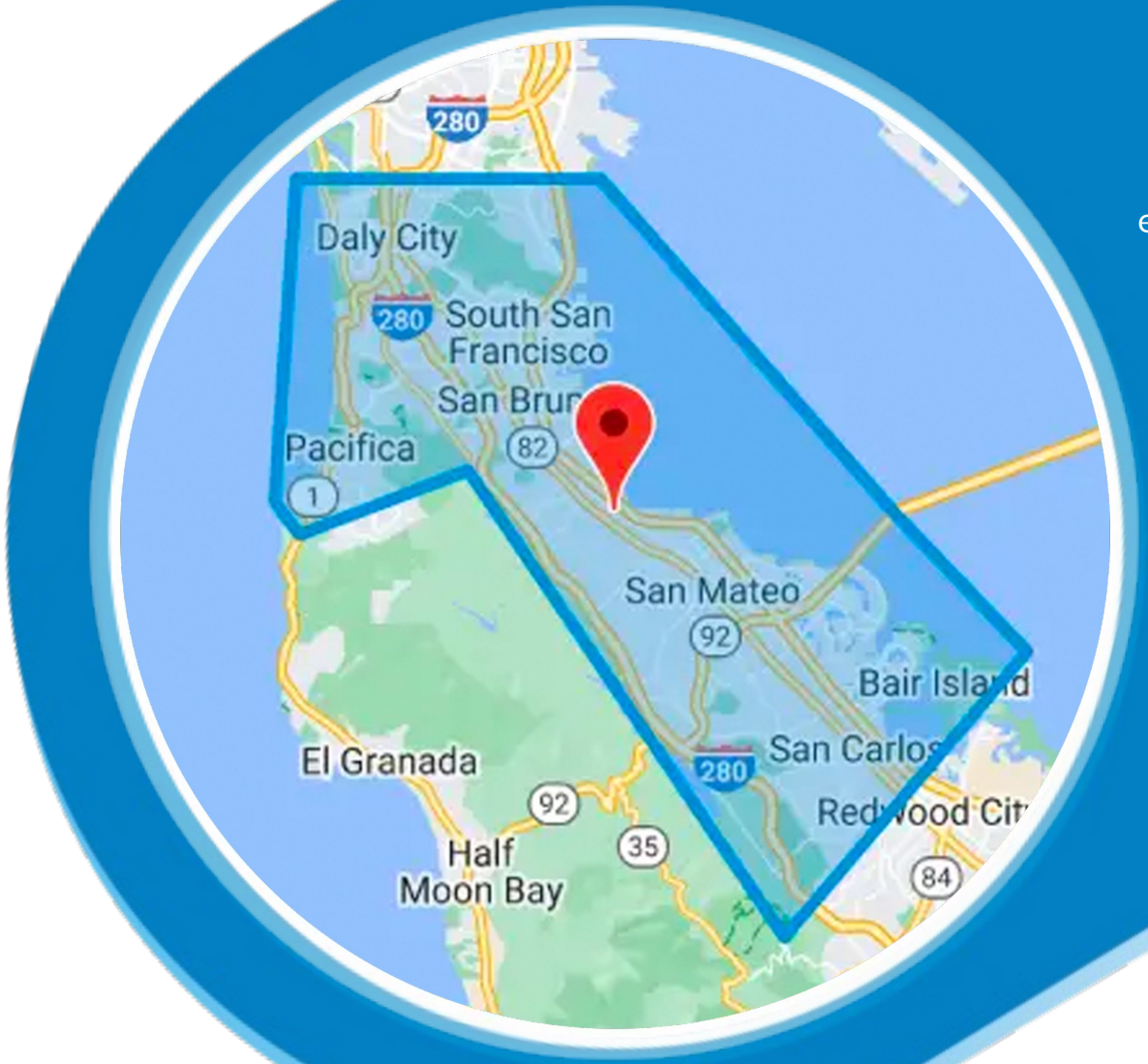


QuickConnect Features

Unparalleled Transparency & Communication

Monitor your patient(s) prescriptions and chat directly with the NowRx Pharmacy team in real time to easily resolve issues or ask questions without ever needing to pick up the phone or wait on hold.

NowRx Pharmacy - Burlingame



BURLINGAME, CA

800 Burlway Rd, Burlingame, CA 94010

ePrescribe: NOWRX BURL (NCPDP: 5669948)

Phone: (650) 781-3751

Fax: (650) 931-4304

Hours: Mon-Sat, 9am-5pm

Common FAQs

How long does medication delivery take?
Generally, deliveries will arrive 3-4 hours after we receive your prescription from the doctor.

How is NowRx able to afford free same-day delivery?
Low overhead & proprietary technology increase efficiency and reduce costs to a fraction of major retail chains, which enables free same-day delivery.

What can NowRx deliver?
NowRx delivers a variety of medications including controlled, refrigerated, and over the counter drugs.

How does NowRx make money?
NowRx makes money like most pharmacies and healthcare services – insurance reimbursement, patient copays, and out of pocket payment.

How are NowRx's prices?
For patients using insurance, the copay will typically be the same and we will automatically search for and apply available drug discounts.

**To learn more visit NowRx.com/faqs*

Template Examples

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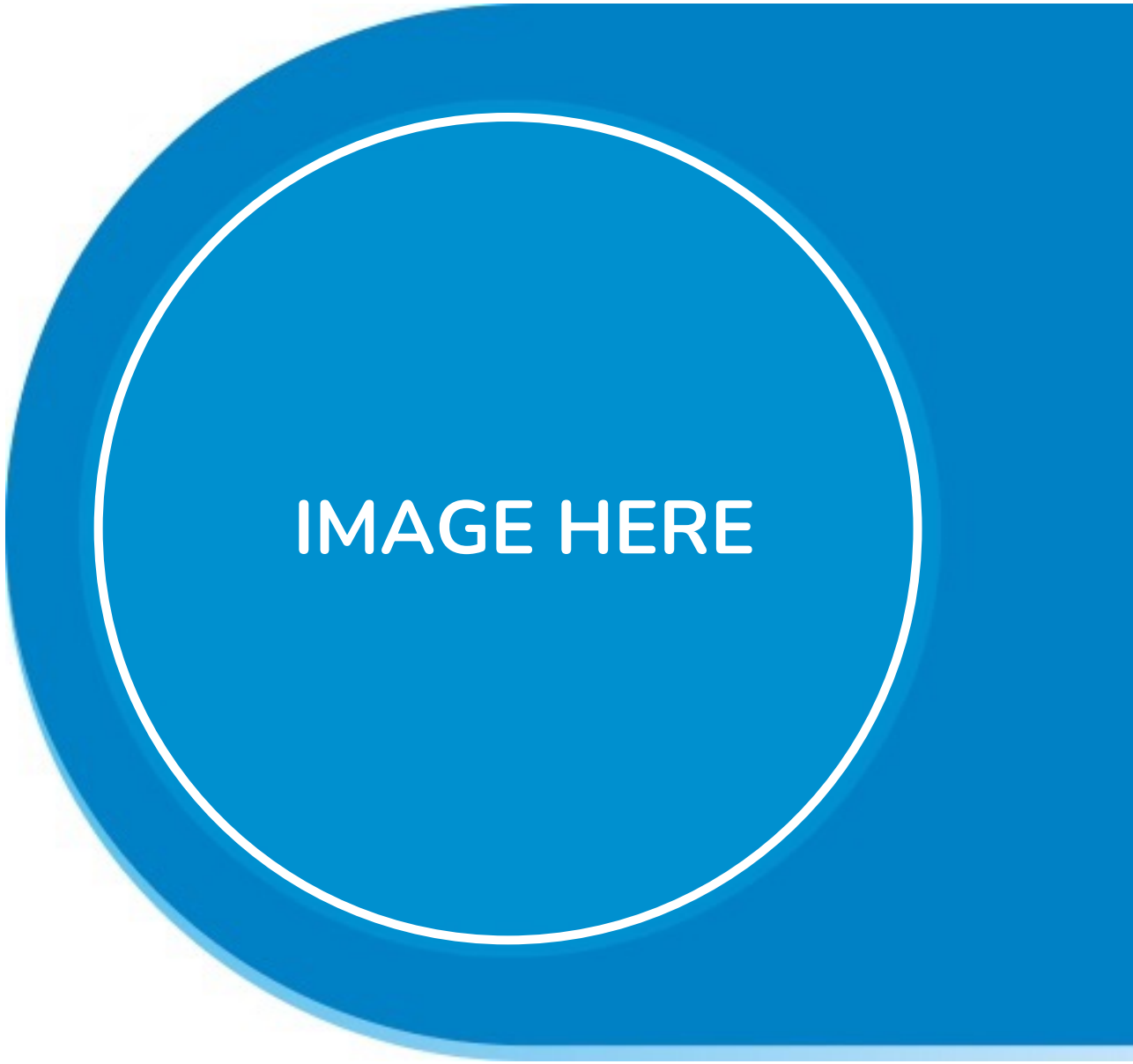

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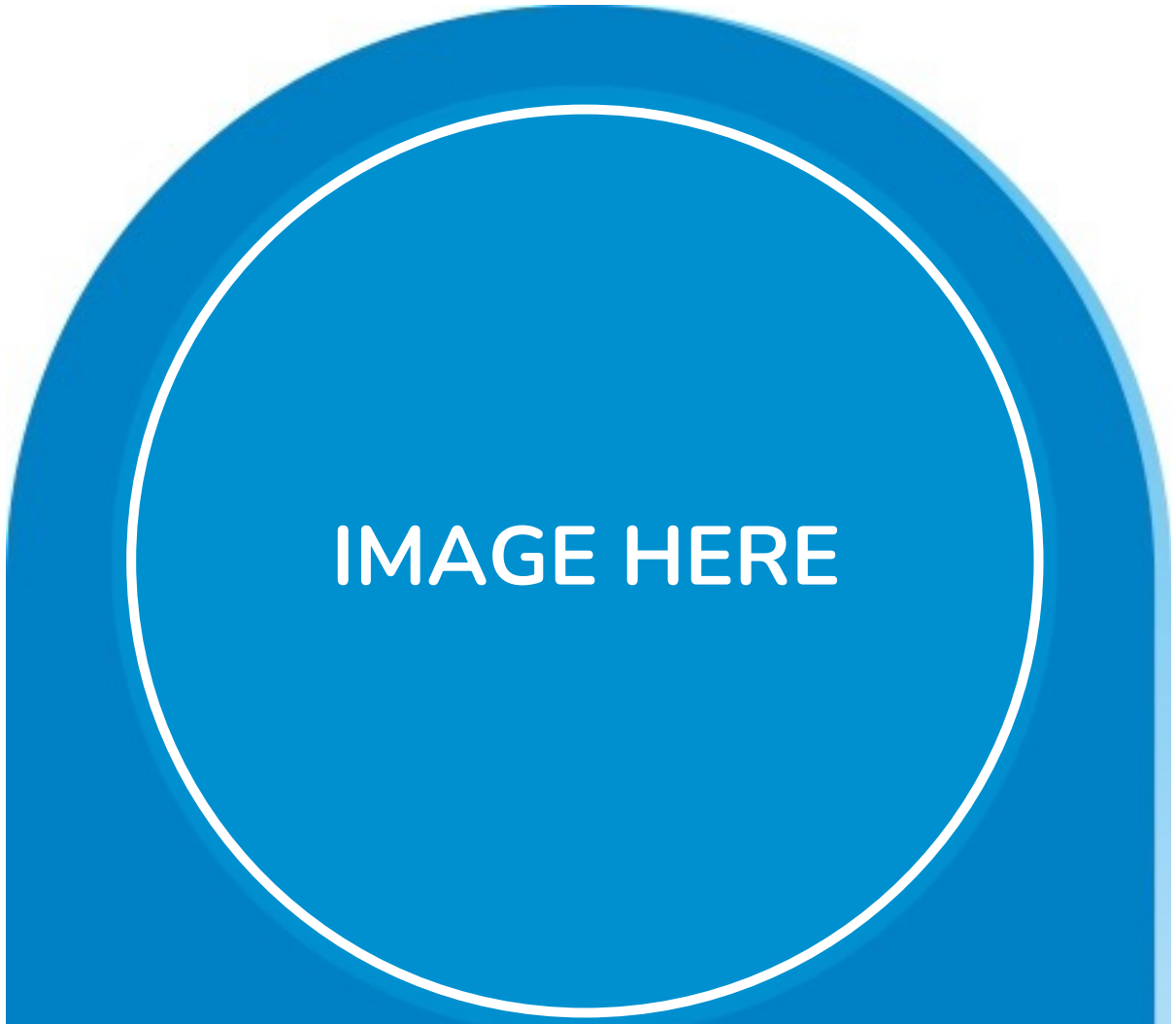

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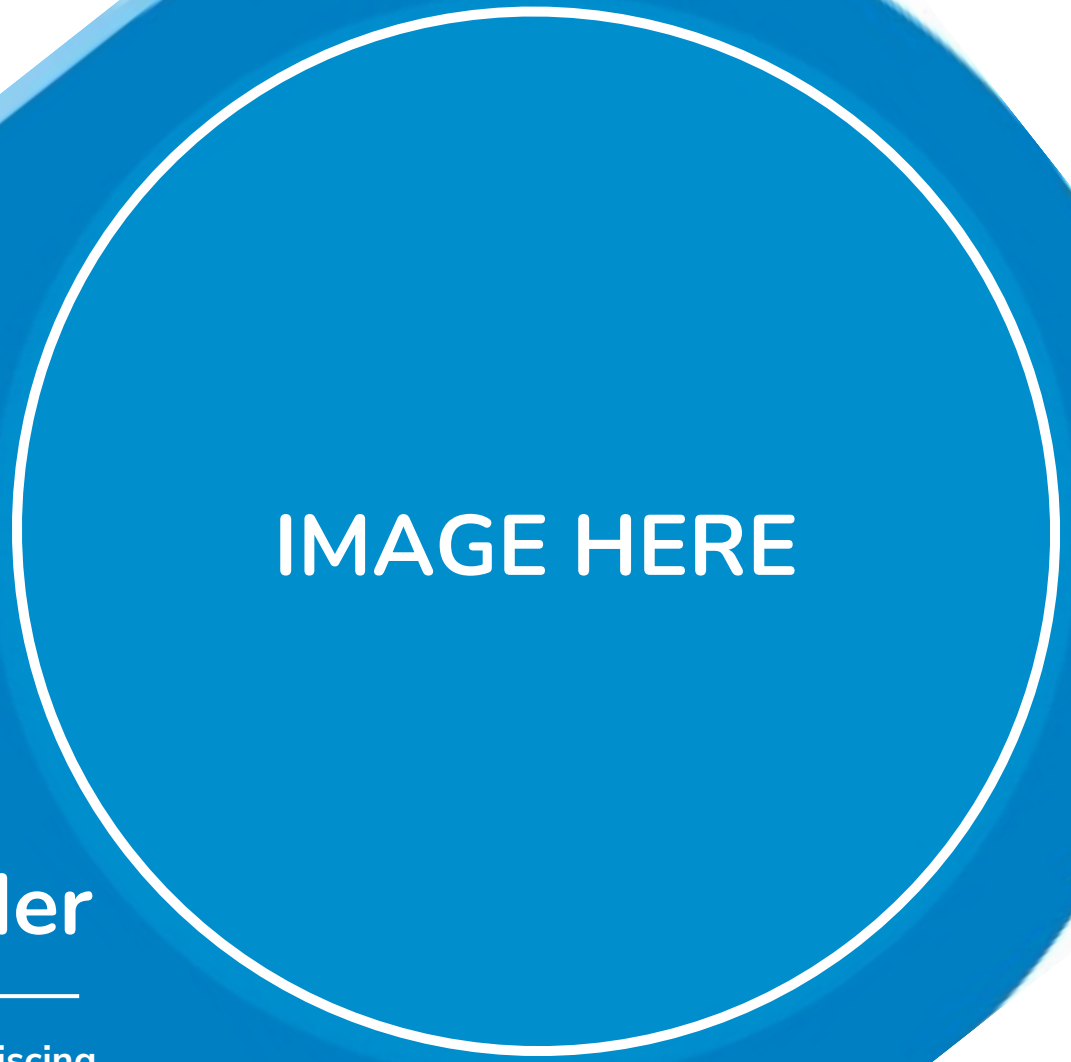

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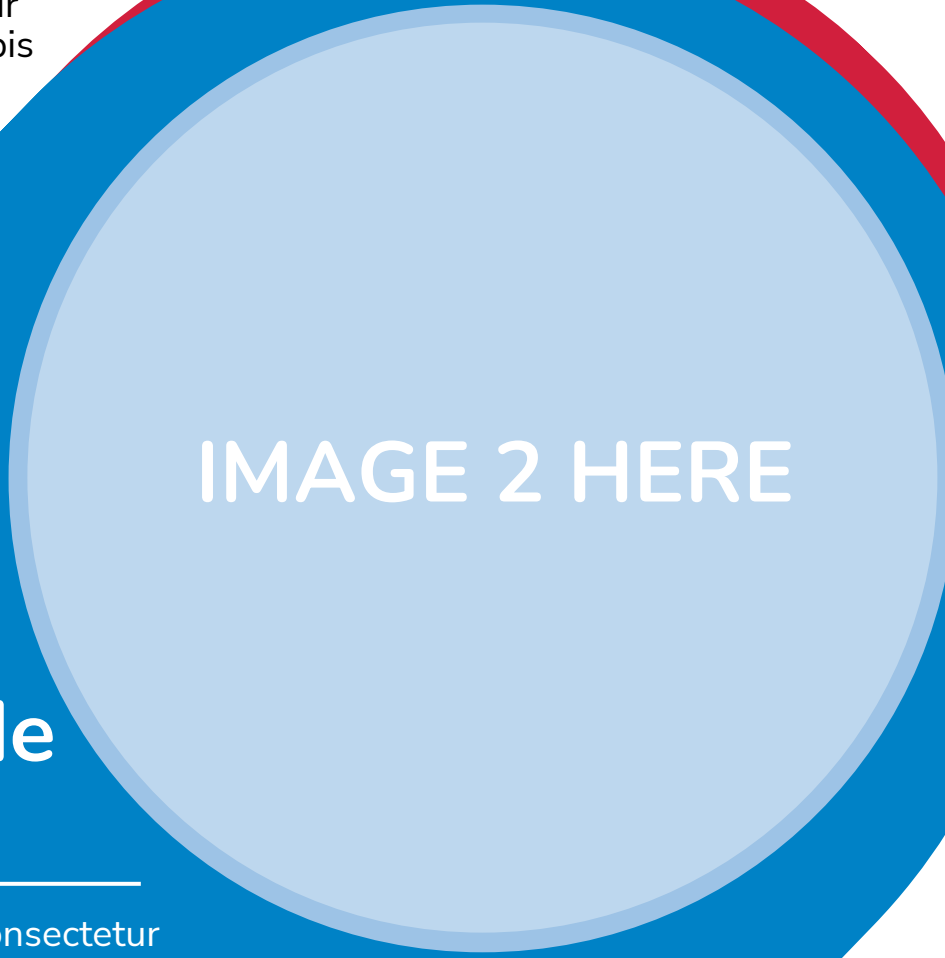

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